

General Conditions

TERMS AND CONDITIONS ON SALE OF TICKETS

We remind you that departing passengers and vehicles must have valid documents for expatriation.

In particular, the vehicles must be registered in the name of one of the people traveling, alternatively it is necessary to be in possession of a proxy from the owner. It is also mandatory to have valid insurance (for countries such as Albania, not covered by some insurances, it is possible to stipulate it on the spot upon arrival).

It is possible to purchase only for vehicles used for private use, in the case of commercial vehicles or vehicles carrying goods, please contact us to find out about the booking procedures.

1. MAIN CONDITIONS OF TRANSPORTATION OF SHIPPING COMPANIES

With the purchase of the sea ticket, a transport contract is stipulated between the shipping company (carrier) and the passenger. This contract with constitutes a tourist package and is not subject to the relevant legislation. The person who undertakes the transport obligation is the carrier, as identified on the ticket. **Seamed Trading Shipping** in this relationship acts as a mere intermediary. The transport is carried out by the carrier according to its general conditions of transport, shown in the relevant brochures and available at our offices or on our website.

(Conditions North Bay/Conditions Tnit)

These conditions, which provide for specific limitations of liability on the part of the carrier, are tacitly accepted by the passenger upon purchasing the ticket.

The carrier undertakes to comply with the planned travel program, however, in the event of unforeseen circumstances, by way of example and not limited to, even minor damage, force majeure, personnel strike, ship stoppage for maritime credits, reserves the right to change schedules or replace a ship with another even without notice.

In the event of cancellation of a trip due to proven direct responsibility of the carrier, the same will, compatibly with availability, re-protect passengers and vehicles in possession of tickets on other Companies, or the full refund of the unused ticket, without further obligations from part of the same.

2. THE ROLE OF SEAMED TRADING SHIPPING

The **Seamed Trading Shipping S.r.l** operates as an intermediary between the customer and the carrier. The **Seamed Trading Shipping** is not a carrier, it is not a Navigation Company, it is not a tour operator and it does not organize tour packages. In case of inaccurate total or partial non-fulfillment of the transport service, the responsibility falls solely on the carrier. No responsibility can be charged to **Seamed Trading Shipping** .

3. BOARDING TAX

Boarding taxes are included in the total cost of the ticket. The amount of boarding taxes may be subject to changes by the shipping companies without notice. Furthermore, in the event of significant increases in the cost of fuel, the payment of a fuel surcharge may also be required at the time of check-in.

4. DEPARTURE AND ARRIVAL TIME

Please check carefully, during the booking phase, the time and the day of departure and the time and the day of arrival. In the case of connections with other means of transport, it is advisable to always consider a large margin of time. The time of departure and arrival as specified in point 1, they may be subject to changes. Check in application is at the moment available only in our embarkation office and not online.

The **Seamed Trading Shipping**, operates in the quality of intermediary travel agency, so is not responsible for any ferry delays.

5. DELIVERY OF TICKETS

Tickets booked online can be collected directly at the departure ports by presenting the confirmation print with the booking code that is obtained at the end of the booking procedure, after having made the payment. Alternatively, tickets can be collected at embarkation office as for the availability.

BOARDING FORMALITIES

On the day of departure, it is necessary to show up at the boarding offices of the shipping company booked, at least two hours before the scheduled departure time for community routes, and three hours before for non-EU routes.

7. CANCELLATIONS, REFUNDS, CHANGES IN BOOKED TICKETS

In the case of cancellations of booked tickets, the penalties provided by the individual shipping companies will be applied if any.

8. INFORMATION FOR THE PROCESSING OF PERSONAL DATA

Information pursuant to Article 13 of Legislative Decree No. 196/2003 "Code regarding the protection of personal data" In accordance with Article 13 of Legislative Decree No. 196/2003, we provide you with the following information: 1) The data provided or acquired in the context of our activity will be subject to treatment based on principles of correctness, lawfulness, transparency and protection of your privacy and your rights. 2) The processing of such personal data will be aimed at fulfilling legal, contractual obligations or obligations deriving from the assignment conferred by the interested party. 3) The processing can also be carried out with the aid of electronic tools with methods suitable for guaranteeing the security and confidentiality of the data. 4) The provision of data is optional, however any refusal to provide us, in whole or in part, your personal data or the authorization to process it could lead to the failure or partial execution of the contract or the failure to perform the assignment. 5) The data may be communicated, exclusively for the purposes indicated above, to specific subjects including legal or tax consultants, banks and transport companies, in order to fulfill the above obligations. The data may also occasionally become known to companies connected to us, controlling or controlled by us, within the limits of the

purposes indicated above or for internal organization reasons. Other subjects may become aware of the data as managers or processors. In no case will the personal data processed be disseminated. 6) Also from personal data classified as sensitive, i.e. data suitable for revealing racial and ethnic origin, religious, philosophical or other beliefs in general, political opinions, membership of parties, trade unions, associations or organizations of a royal, philosophical nature, political or trade union, as well as personal data suitable for revealing the state of health and sexual life, can be processed with the written consent of the interested party (where applicable) and subject to the authorization of the Guarantor for the protection of personal data (article 26 of Legislative Decree 196/2003), according to the methods and for the purposes indicated above. 7) The Data Controller of personal data is **Seamed Trading Shippingsrl** based in Via Enrico Fermi, 24 – 72100 BRINDISI – ITALY; tel. +390831575654

– e-mail: booking@seamedtrading.com. It is possible to know an updated version of this document and the updated list of data processors, by contacting the owner directly, or on the website www.starlines.it. 8) You can contact the data controller or manager to assert your rights, as provided for by article 7 of Legislative Decree 196/2003, which we reproduce in full for your convenience: Art. 7 Right to access personal data and other rights 1. The interested party has the right to obtain confirmation of the existence or not of personal data concerning him, even if not yet recorded, and their communication in an intelligible form. 2. The interested party has the right to obtain the indication: a) the origin of the personal data; b) the purposes and methods of treatment; c) the logic applied in case of treatment carried out with the aid of electronic instruments; d) the identity of the owner, manager and the representative appointed under article 5, paragraph 2; e) the subjects or categories of subjects to whom the personal data may be communicated or who can learn about them as appointed representative in the State, managers or agents. 3. The interested party has the right to obtain: a) updating, rectification or, when interested, integration of data; b) the deletion, transformation into anonymous form or blocking of data processed in violation of the law, including those that do not need to be kept for the purposes for which the data were collected or subsequently processed; c) the attestation that the operations referred to in letters a) and b) have been brought to the attention, also as regards their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfillment proves impossible or involves the use of means that are manifestly disproportionate to the protected right. 4. The interested party has the right to object, in whole or in part: a) for legitimate reasons, to the processing of personal data concerning him, even if pertinent to the purpose of the collection; b) to the processing of personal data concerning him for the purpose of sending advertising or direct sales material or for carrying out market research or commercial communication.