

**MEANDER TRAVEL – Commercial -Cancellation – Traveling Policies**  
**PASSENGER TRANSPORTATION & TICKET CANCELLATION / REFUND CONDITIONS**

1. It is mandatory to present a ticket at check-in.
2. This document shows that the reservation has been confirmed. A boarding card will also be given to board the boat during check-in.
3. Tickets are personal and non-transferable.
4. "Same Day Return Ticket" is used for outbound and return trips made on the same day.
5. "Round Trip Ticket" is used for outbound and return trips on different days. The return trip must be dated.
6. Tickets are valid between the dates of the calendar year (01.04 / 31.10).
7. Check-in starts at 07:00 every day. In order for the boat to depart at the specified time, you must be at our office for check-in at 07:30 at the latest, taking into account the time you may spend at the passport control and the Free Shop.
8. Keep your passport and tickets ready for check-in.
9. There will be absolutely no cancellation process for the tickets that have been purchased, and only one date change can be made until 12 hours before the departure time, and the change of return tickets must also be notified 12 hours before the departure. Passengers using their outbound tickets do not have the right to change the date for their return tickets.
10. The passenger agrees to comply with the onboard regulations and the captain's instructions, both before the boat leaves the port and during the cruise.
11. Passengers with a passport expiry period of less than 90 days cannot travel back and forth as per the law. Please check your passport expiry date.
12. Turkish citizens with a TRNC entry stamp in their passport cannot enter Greece with this passport.
13. The passenger undertakes and accepts that he/she will personally pay the fine to be imposed by Greece if he/she attempts to travel even though they have but admits that they don't have TRNC stamps on their passports. They also accept that they have been notified of this in advance accordingly.
14. If there is no validity period, scope, date, number of entries, length of stay, or any similar element in the passenger's passport, visa, residence permit, or other travel documents that would prevent him/her from entering Greece, he/she will personally pay the fine to be imposed by Greece, in case of this issue, undertakes and accepts that he/she has been informed about.
15. Greece does not require a visa from the holders of green and gray Turkish passports.
16. Normal passport holders must have a valid Schengen visa for the duration of the trip. Except for the consular visa, the "Greek Islands Facilitated Visa at the Gate" is applied between the dates determined by the Greek Authorities. Applications for Samos Island are made through our agency.
17. It is the passenger's responsibility to ensure that the visa and passport are valid.

18. Since obtaining a visa does not guarantee entry to that country; Meander Travel has no liability for those who are not admitted to the country. For this reason, it does not pay any refund or compensation to the consumer.
19. It is the passenger's responsibility if the passenger who comes to the check-in process has a visa-passport deficiency. The ticket of the passenger who does not have a visa and passport is not refundable.
20. The operator reserves the right to make any changes to the itinerary. The customer is responsible for following the itinerary. Such changes or cancellations can be made to each consumer individually or announced on the website. The consumer accepts this situation in advance.
21. The ticket fee is only for carriage between the port of departure and the port of destination. Tickets can only be used for the route indicated on them. It does not cover any other services offered unless additional fees are charged by the seller.
22. Women whose pregnancy period is over 6 months are not allowed to travel for their own safety.
23. It is dangerous and prohibited for passengers to embark and disembark from the ship before the ramp is fully opened during embarkation and disembarkation and the ship's personnel give their approval for boarding or disembarkation without taking the necessary safety precautions.
24. If the passenger acts in a way that endangers the ship, any person and property, prevents the ship's crew from performing their duties or does not follow the ship's crew's instructions, or causes reasonable objections from other passengers, the seller is obliged to prevent the continuation of such behavior, including by restraining the passenger, may take the necessary measures.
25. Due to force majeure (bad weather and sea conditions), Turkish and Greek port authorities and problems that develop beyond our control, due to strikes, technical problems, unavoidable situations (unexpected extraordinary situations such as war, fire, natural disaster) and problems that cannot be resolved by the agency, departures may be stopped, changed or extended. Our company is not responsible for any costs or negativities, including transportation, accommodation, and food expenses, that may arise from these delays and cancellations.
26. All kinds of disputes regarding transportation are resolved in Kuşadası courts according to Turkish Laws and Legislation.
27. Passengers are insured with 3rd party liability insurance.
28. The ticket purchased is non-refundable for any reason.
29. In case of boat cancellations due to the reasons stated in Article 25 before the travel day, if there is availability on the ship on the requested date, a change to the requested date is made upon the request of the passenger.
30. There is no change of direction and no refund for the tickets that have been checked in. Passengers who want to change direction have to buy a new ticket.
31. After the check-in process is completed, the passenger who arrives is not processed.
32. In no way can the seller be requested to change the passenger, date, time, and route information of the electronic tickets purchased in accordance with this contract. The Buyer agrees and undertakes that he/she will not change the ticket he/she has

purchased pursuant to this contract in any way after the sales approval and will not request a refund.

33. The ticket fee will not be refunded to the passenger who is not allowed to board the ship by the competent authorities or who cannot travel due to visa procedures.